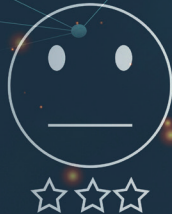
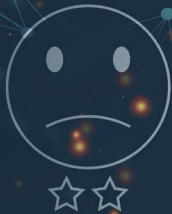
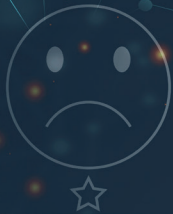




SERVICE BY ZAHNEN

AVAILABLE
COMPETENT
PROMT





SERVICE BY ZAHNEN

WE ARE NOT SATISFIED UNTIL YOU ARE

Our goal at Zahnen Technik is to offer our customers not only high quality solutions and products, but also excellent customer service.

We are proud to have a dedicated, highly motivated and experienced service team that is characterised by decades of experience in plant engineering and keeps its skills up to date with the latest technology through continuous training.

With this experience and motivation, we want to offer our customers the highest possible individual and personal service, optimised with our digital solutions Control Cloud and ISO by zahnen.

YOUR BENEFITS AT A GLANCE

WHAT MAKES OUR SERVICE SO SPECIAL

1 Solution oriented
We offer fast and qualified problem solutions to maximise the uptime of your systems.

2 Service around the clock
We know that problems can happen at any time. That's why we offer our customers a 24/7 standby service.

3 Perfectly optimized processes
We offer optimized processes so that we can support our customers quickly and effectively.

4 Consulting
We offer individual, personalised and high quality consulting for our customers.

5 Expertise
We offer highly qualified employees by continuously investing in training and ongoing education.

6 Multi-channel-communication
We offer communication across various channels so that customers can choose the most convenient and easiest way.

7 From a single source

In Zahnen Water Engineering Performance, we holistically combine all of our know-how from the last decades for our customers.

Through to our 5 core competences, our customers receive everything from a single source:

- Electrical engineering
- Mechanical engineering
- Process engineering
- Standardisation
- Digitalisation

OUR SERVICES

EXTENSIVE SERVICE FOR AN ALL-INCLUSIVE PACKAGE



Consulting

Enhancements, modifications and modernizations



Repair

Troubleshooting, execution, evaluation and documentation



Maintenance

Maintenance plan, execution including replacement of spare and wear parts, documentation



Trading

Spare and wear parts and technical accessories



Automation

Adaptations and extensions in control and regulation solutions



DGUV V3 Audit

Testing of electrical systems and equipment in accordance with DGUV V3



Control Cloud by zahn

AI support for intelligent monitoring and early warning



ISO by zahn

Digital engineering support from our digital experts



SERVICE



Zahnen
TECHNIK

Zahnen
TECHNIK

JEDER DAS
RECHTE AUF SAUBERES
WASSER

Zahnen
TECHNIK

WEIL JEDER DAS
RECHTE AUF SAUBERES
WASSER VERDIENT

WWW.ZAHNEN-TECHNIK.DE

Zahnen
TECHNIK

Zahnen
TECHNIK
Felix Bernmann

BIT-ZT114

OUR SERVICE TEAM

CENTRAL POINT OF CONTACT

Whether by phone, e-mail or WhatsApp - our service team is available to answer any questions you may have about our services and contracts.

Contact details

e-mail service@zahnen-technik.de

phone +49 (6550) 9290-220

Whatsapp +49 (6550) 9290-220^{*1}

Service around the clock

We are also available 24/7 for emergencies.



Please note that additional costs will be incurred in the case of an emergency response that requires a time-critical service:

- Outside our business hours, we charge an emergency fee and additional charges on top of the hourly rates
- During business hours, deployment may be associated with higher costs.

This enables us to respond quickly 24/7!



^{*1}Our privacy policy for download via the following QR code.

SERVICE CONTRACT

THE PERFECT SOLUTION FOR EVERY REQUIREMENT

- 💧 Priority service
- 💧 Discount on hourly rates
- 💧 Prioritised callback guarantee
- 💧 Spare parts stocking
- 💧 On-site consulting
- 💧 Bonus payments
- 💧 Prioritised repair deployment
- 💧 and much more

With our service contracts, you can focus on your core business and minimise the running costs of your system.



We will be pleased to introduce you to the various service contracts and advise you on finding the right one for your requirements.





MAINTENANCE CONTRACT

YOUR BENEFITS WITH A MAINTENANCE CONTRACT

- Operational safety**
Regular cleaning and maintenance ensure a trouble-free running system.
- Economic efficiency**
Operating costs are reduced with regular maintenance and calibration of the system.
- Durability**
Regular maintenance ensures that the system retains its value in the long term.
- Cost control**
The maintenance costs become a predictable factor due to the agreed flat rate.

OUR MAINTENANCE CONTRACT INCLUDES

- the individual maintenance plan
- carrying out maintenance with inspection
- simple repair work
- technical equipment
- defined small and spare parts
- travel expenses
- documentation
- and much more

BECAUSE EVERYONE HAS THE RIGHT TO HAVE CLEAN WATER!



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Find more
information here